

Form for filing Rate Schedules

FOR Entire Territory Served
Community, Town or City
P.S.C. No. 5
2nd Revised SHEET No. 18
CANCELLING P.S.C. No. 5
1st Revised SHEET No. 18

Owen Electric Cooperative
Name of Issuing Corporation

RULES AND REGULATIONS

33. MONITORING OF MEMBER USAGE

On a monthly basis, kWh usage for all accounts will be monitored by the Cooperative according to the following procedure:

1. The member's current monthly kWh usage will be compared to previous periods. Accounts which meet the following exception criteria will be listed for evaluation:
 - * The bill amount is greater than twice the previous month
 - * kWh usage is less than one-third of last month's
 - * kWh usage is fifty percent more or less than the same month last year
 - * The bill amount is less than the minimum for the rate schedule
 - * Demand usage is twenty-five percent more or less than last month's
 - * Demand usage is fifty percent more or less than the same month last year
2. If the deviation in usage for any account listed on the exception report is attributed to unique circumstances such as unusual weather conditions, which would affect all members, no further review will be done.
3. If the deviation cannot be readily attributed to a common cause, the Cooperative will further investigate the account usage by comparing the last twelve month's usage to the same months of the previous year.
4. If the cause for the usage deviation cannot be determined from analysis of the member's meter reading and billing records, the Cooperative may dispatch service personnel to verify the meter reading, check the service installation, or to make personal contact with the member to inquire about the unexplained usage deviation. The Cooperative will contact the member by telephone or in writing about the usage deviation if the service personnel cannot determine a cause.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE July 24, 1992 DATE EFFECTIVE NOV 6 1992
 ISSUED BY [Signature] TITLE General Manager
 Name of Officer
 Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____ Dated BY: [Signature]
 PURSUANT TO 007 KAR 5.011, SECTION 9 (1)
 PUBLIC SERVICE COMMISSION MANAGER

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Form for filing Rate Schedules

FOR Entire Territory Served
Community, Town or City
P.S.C. No. 5
Original SHEET No. 18A
CANCELLING P.S.C. No. 5
1st Revised SHEET No. 18

Owen Electric Cooperative
Name of Issuing Corporation

RULES AND REGULATIONS

33. MONITORING OF MEMBER USAGE (Continued)

- 5. Where the deviation is not otherwise explained, the Cooperative will test the member's meter to determine whether it shows an average error greater than two percent (2%) fast or slow. The Cooperative will notify the member of the investigation and results and will refund or bill for any errors in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the monthly monitoring, the Cooperative will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading and billing processes or member inquiry.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 6 1992

DATE OF ISSUE July 24, 1992
ISSUED BY [Signature]
Name of Officer

DATE EFFECTIVE PURSUANT TO 807 KAR 5:006, SECTION 9(1) August 24, 1992
TITLE General Manager

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____ Dated [Signature] _____

28/97